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# County of Riverside DEPARTMENT OF ENVIRONMENTAL HEALTH

#### www.rivcoeh.org

#### FOOD ESTABLISHMENT INSPECTION FORM

FACILITY NAME  Better Be Donuts & Cafe-OOB					8/26/2021		TIME OUT 2:00 PM				
ADDRESS 1015 E Alessandro Blvd, Riverside, CA 92508				- 1	FACILITY DESCRIPTION oob change ownership						
PERMIT HOLDER					EMAIL						
Dae Woong Kim					Not Specifie	d		Major Vio	olations	1	
PERMIT #	EXPIRATION DATE	SERVICE	REINSPECTION DATE	FACILITY PHONE #	PE	DISTRICT	INSPECTOR NAME				
PR0071603	10/31/2021	Routine inspection	2/26/2022	(562)400-1817	2620	0006	Jose Chavez		Points De	ducted	22

The conditions listed below correspond to violations of the <u>California Health and Safety Code</u> and/or <u>Riverside County Ordinances</u> and must be corrected as indicated by the enforcement officer. The Department of Environmental Health appreciates your cooperation.

Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional reinspection at a charge determined by Riverside County Ordinance 640.

Major / Minor Violations: Major Violations are those that pose an imminent risk to public health and warrant immediate closure of the food facility or immediate correction. Minor Violations are those violations that do not pose an imminent public health risk, but do warrant correction.

GRADE REPRESENTS THE FOLLOWING RANGES: A = 100-90 Passed inspection / meets minimum health standards. B = 89-80 Did not pass inspection / does not meet minimum health standards. C = 79-0 Failed inspection / conditions exist which may pose a potential or actual threat to public health and safety. The facility is required to display a grade card in a conspicuous place selected by the Enforcement Officer. The grade card shall not be concealed and can only be removed or relocated by the Enforcement Officer per County Ordinance 492 / County Code Section 8.40.020



SCORE 7

2

OUT = Out of compliance

In = In compliance		comp	oliance COS = Corrected on-site	0	N/O	= Not	observe
			DEMONSTRATION OF KNOWLEDGE	cos	MAJ	OUT	
(h)		N/A	1. Food safety certification			2	h
							In
			EMPLOYEE HEALTH AND HYGIENIC PRACTICES				In
<u>ln</u>			2. Communicable disease; reporting, restrictions and exclusions		4		
ln	N/O		3. No persistent discharge from eyes, nose, and mouth			2	In
ln	N/O		4. Proper eating, tasting, drinking or tobacco use			2	
			PREVENTING CONTAMINATION BY HANDS				
In	N/O		5. Hands clean and properly washed; gloves used properly		4	2	In
In			6. Adequate handwashing facilities supplied and accessible			2	
			TIME AND TEMPERATURE RELATIONSHIPS				
In	N/O	N/A	7. Proper hot and cold holding temperatures		4	2	ln
In	N/O	N/A	8. Time as a public health control; procedures and records		4	2	
In	N/Q	N/A	9. Proper cooling methods		4	2	

PROTECTION FROM CONTAMINATION

(h)			15. Food obtained from approved sources	4
ln	N/O	(N/A	16. Compliance with shell stock tags, condition, display	
ln	N/O	(N/A	17. Compliance with Gulf Oyster regulations	
			CONFORMANCE WITH APPROVED PROCEDURES	
ln		N/A	18. Compliance with variance, specialized process, and HACCP plan	
			CONSUMER ADVISORY	
ln		N/A	Written disclosure and reminder statements provided for raw or undercooked foods	
			SCHOOL AND HEALTHCARE PROHIBITED FOODS	
ln		N/A	20. Licensed health care facilities / public and private schools; prohibited foods not offered	4
			WATER / HOT WATER	
(ln)			21. Hot and cold water available	4
			Water Temperature °F	
			LIQUID WASTE DISPOSAL	
(h)			22. Sewage and wastewater properly disposed	4
			VERMIN	
In			23. No rodents, insects, birds, or animals	4
ln		N/A	24. Vermin proofing, air curtains, self-closing doors	

N/A = Not applicable

SUPERVISION / PERSONAL CLEANLINESS	OUT	
25. Person in charge present and performs duties, demostration of knowledge	2	F
26. Personal cleanliness and hair restraints	1	L
GENERAL FOOD SAFETY REQUIREMENTS		L
27. Approved thawing methods, frozen food storage	1	
28. Food separated and protected from contamination	2	
29. Washing fruits and vegetables	1	ſ
30. Toxic substances properly identified, stored, used	1	r
FOOD STORAGE / DISPLAY / SERVICE		
31. Adequate food storage; food storage containers identified	1	ľ
32. Consumer self-service	1	l
33. Food properly labeled; honestly presented; menu labeling	1	Ĺ

10. Proper cooking time and temperature

12. Returned and re-service of food

11. Proper reheating procedures for hot holding

14. Food contact surfaces: clean and sanitized

13. Food: unadulterated, no spoilage, no contamination

EQUIPMENT / UTENSILS / LINENS	OUT
34. Utensils and equipment approved, good repair	0
<ol> <li>Warewashing: installed, maintained, proper use, test materials</li> </ol>	1
36. Equipment / utensils: installed, clean, adequate capacity	1
37. Equipment, utensils, and linens: storage and use	1
38. Adequate ventilation and lighting; designated areas, use	1
39. Thermometers provided and accurate	1
40. Wiping cloths: properly used and stored	1
PHYSICAL FACILITIES	
41. Plumbing: properly installed, good repair	1
42. Refuse properly disposed; facilities maintained	1
43. Toilet facilities: properly constructed, supplied, cleaned	1
44. Premises; personal item storage and cleaning item storage	1

2

2

4 2

4 (2)

PERMANENT FOOD FACILITIES	OUT
45. Floors, walls, ceilings: good repair / fully enclosed	1
46. Floors, walls, and ceilings: clean	1
47. No unapproved private homes / living or sleeping quarters	1
SIGNS / REQUIREMENTS	
48. Last inspection report available	
49. Food Handler certifications available, current, and complete	0
50. Grade card and signs posted, visible	
COMPLIANCE AND ENFORCEMENT	
51. Plans approved / submitted	
52. Permit available / current	
53. Permit suspended / revoked	
54. Voluntary condemnation	
55. Impound	

V 1.23 DAUS0A3AE 11/1/2022 9:58 am Page 1 of 4



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www.rivcoeh.org

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		PERMIT#
Better Be Donuts & Cafe-OOB	8/26/2021	PR0071603

### 5. HANDS CLEAN & PROPERLY WASHED; GLOVES USED PROPERLY

POINTS

**Inspector Comments:** Employees are to follow proper hand washing procedures. Observed employee washing her hands with cold water instead of required warm (100F) water.

Violation Description: Employees hands and exposed arms shall be kept clean, with fingernails properly trimmed. Employees are required to properly wash their hands: before handling food, equipment, or utensils; as often as necessary during food preparation, to remove soil and contamination; when switching from working with raw to ready-to-eat food; before putting on gloves and working with food; after touching body parts; after using toilet room; or any time when contamination may occur. Employees shall minimize bare hand and arm contact with non-prepackaged food that is in ready-to-eat form. Whenever gloves are worn, they shall be changed or replaced as often as handwashing is required. Approved hand sanitizer can be used in addition to proper handwashing. (113952, 113953.3, 113953.4, 113961, 113968, 113973)

#### 6. ADEQUATE HANDWASHING FACILITIES SUPPLIED & ACCESSIBLE

**POINTS** 

Inspector Comments: Provide main hand sink with paper towels. Also, do not block hand sinks, maintain accessible at all times.

2

Violation Description: Adequate facilities exclusively for handwashing shall be provided in food preparation areas and within toilet rooms. Handwashing soap, and towels or drying device, shall be provided in dispensers. Handwashing facilities shall be clean, unobstructed, and accessible at all times for employee use. (113953, 113953.1, 113953.2, 114067(f), 114143 (e))

#### 7. PROPER HOT & COLD HOLDING TEMPERATURES

**△** CRITICAL **△** 

POINTS

4

**Inspector Comments:** Potentially hazardous foods shall be held at or below 45°F or at or above 135°F. Observed the following items holding between 60F and 69F in non functional unit:

- -Several cheese croissants
- -Several cheese and jalapeño croissants.
- -Milk
- -Half and half
- -Croissant sandwiches
- -Several cans of whip cream
- -cream cheese

All food was voluntarily discarded.

**Violation Description:** Potentially hazardous food shall be held at or below 41°F / 45°F or at or above 135°F. Potentially hazardous food removed from proper holding temperature during preparation must be returned to proper temperature within 2 hours. Potentially hazardous food shall be received at proper temperature without evidence of temperature abuse. (113996, 113998, 114037)

#### 14. FOOD CONTACT SURFACES; CLEAN AND SANITIZED

**POINTS** 

**Inspector Comments:** -Maintain facility with properly set up sanitizer buckets. None observed during inspection. Also, DO NOT wash any dishes at hand sink. Use 3 comp sink AT ALL TIMES.

Violation Description: All food contact surfaces of utensils and equipment shall be properly cleaned and sanitized. Food contact surfaces shall be clean to the sight and touch, no accumulation of dust, dirt, food residue, and other debris. (114097, 114099.1, 114099.2, 114099.4, 114099.6, 114099.7, 114101(b-d), 114105, 114109, 114111, 114113, 114115, 114117, 114118, 114123, 114125(b), 114130.2, 114130.5, 114141)

#### 23. NO RODENTS, INSECTS, BIRDS, OR ANIMALS

**POINTS** 

Inspector Comments: Eliminate flies from facility. Observed a few during inspection

2

Violation Description: Each food facility shall be kept free of vermin. Only approved animals, such as service animals or decorative fish in aquariums, are permitted inside a food facility. (114259.1, 114259.4, 114259.5)

V 1.23 DAUS0A3AE 11/1/2022 9:58 am Page 2 of 4



# County of Riverside DEPARTMENT OF ENVIRONMENTAL HEALTH

www.rivcoeh.org

#### FOOD ESTABLISHMENT INSPECTION FORM

		PERMIT#
Better Be Donuts & Cafe-OOB	8/26/2021	PR0071603

### 24. VERMIN PROOFING, AIR CURTAINS, SELF-CLOSING DOORS

POINTS

**Inspector Comments:** Replace missing weather stripping at back delivery door immediately. Weather stripping was observed completely gone.

Violation Description: Each food facility shall be constructed, equipped, maintained, and operated to prevent the entrance and harborage of animals, including birds and vermin. (114259, 114259.2, 114259.3)

#### 25. PERSON IN CHARGE PRESENT AND PERFORM DUTIES; DEMONSTRATION OF KNOWLEDGE

**POINTS** 

2

**Inspector Comments:** Ensure employee in facility left in charge, has enough/minimum knowledge of food safety standards. Employee in facility did not show enough knowledge of food safety standards.

**Violation Description:** A person in charge shall be present at the food facility during all hours of operation. The person in charge and all food employees shall have adequate knowledge and shall be trained in food safety as it relates to their assigned duties. The person in charge shall have adequate knowledge of major food allergens and must provide education to employees. (113945-113945.1, 113947, 113947.1(b)(2), 113984.1, 114075)

#### 28. FOOD SEPARATED AND PROTECTED FROM CONTAMINATION

**POINTS** 

Inspector Comments: Food protection:

2

- -Do not place food items/blenders by hand sink.
- -Maintain prep sink accessible and clean.--> Observed used to store multiple different items

Violation Description: All food shall be separated and protected from contamination. (113984, 113986, 114060, 114067(a, d, e), 114069(a, d), 114073, 114077, 114089.1(c), 114143(c))

#### 34. UTENSILS AND EQUIPMENT APPROVED, GOOD REPAIR

**POINTS** 

Inspector Comments: Equipment:

- -Repair non functional front reach in refrigerator to hold at 41F or below at all times. It was observed at 67F--> Unit is now impounded.
- -Replace 3 comp sink moldy caulking
- -Do not use crates as shelving in facility
- -Re-organize entire facility.

**Violation Description:** All utensils and equipment shall be approved and in good repair. (114130, 114130.1-114130.6, 114132, 114133, 114137, 114175, 114177, 114257)

#### 36. EQUIPMENT / UTENSILS PROPERLY INSTALLED, CLEAN; ADEQUATE CAPACITY

POINTS

Inspector Comments: Clean entire facility in general.

1

Violation Description: All utensils and equipment shall be clean and installed in an approved manner. Equipment type and quantity shall be adequate for the operation.(114115, 114130.3, 114139, 114153, 114163, 114165, 114167, 114169, 114175, 114180, 114182, 114257)

#### 40. WIPING CLOTHS: PROPERLY USED AND STORED

**POINTS** 

Inspector Comments: Store all soiled linens in sanitizer buckets after every use

1

Violation Description: Wiping cloths used to clean food spills shall be used only once, unless stored in an approved concentration of sanitizer solution and laundered daily. (114135, 114185.1, 114185.3(d-e))

V 1.23 DAUS0A3AE 11/1/2022 9:58 am Page 3 of 4



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#### FOOD ESTABLISHMENT INSPECTION FORM

FACILITY NAME	DATE	PERMIT#
Better Be Donuts & Cafe-OOB	8/26/2021	PR0071603

### 44. PREMISES; PERSONAL ITEM STORAGE AND CLEANING ITEM STORAGE

POINTS

Inspector Comments: Store all personal items in lockers or other approved designated area.

**Violation Description:** Lockers or another approved area for personal belongings shall be provided. The premises of each food facility shall be kept clean and free of litter and items that are unnecessary to the operation or maintenance of the facility. At least one janitorial sink with hot and cold running water shall be provided. Cleaning supplies and equipment shall be stored separate from food and food-related areas. Mops shall be stored in such a way that allows air-drying. (114123, 114256, 114256.1, 114256.2, 114256.4, 114279, 114281, 114282)

#### 49. FOOD HANDLER CERTIFICATIONS AVAILABLE, CURRENT, COMPLETE

POINTS

**Inspector Comments:** All employees who handle food, utensils, or food equipment shall have a valid Riverside County Food Handler Certificate within one week of commencing work.

Violation Description: County of Riverside Environmental Health Food Handler Certification(s) are available and current for all employees who prepare, store, or serve exposed food. (Riverside County Ordinance 567)

### **Overall Inspection Comments**

Facility failed inspection. Score=78 --> C

Reisnpection set for 9/2/21

**Did you know** that effective January 1, 2018, the California Health and Safety Code was amended to make it easier for food facilities to donate food? Please consider donating your excess food product to a local food bank, pantry, or soup kitchen. As a good faith food donor, you are protected from civil and criminal liability if the food product later causes harm to its recipient, unless the injury is a direct result of gross negligence or intentional misconduct in the preparation or handling of the donated food. See Section 171425 of the Civil Code and Sections 114432 to 114434 inclusive of the Health and Safety Code. For more information visit our website at www.rivcoeh.org.

Signature	
Signature not captured due to COVID 19 pandemic.	
Vee	Jose Chavez
Person in Charge	Environmental Health Specialist
08/26/2021	08/26/2021

V 1.23 DAUS0A3AE 11/1/2022 9:58 am Page 4 of 4

#### REASONS FOR IMMEDIATE CLOSURE OF A FOOD FACILITY

Per California Health and Safety Code Section 114409 (a):

"If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed."

A food facility may be closed for any of the following reasons:

- · Overflowing sewage (inside or outside the facility)
- · No potable water
- · No hot water
- · No electricity
- · Rodent or insect infestation
- Any other conditions at the facility that may create an imminent public health risk

In addition to the reasons above, Per California Heath and Safety Code Section 114411:

"The enforcement agency may, after providing opportunity for a hearing, modify, suspend, or revoke a permit for serious or repeated violations of any requirement of this part or for interference in the performance of the duty of the enforcement officer."



Store cooked and ready-to-eat food above raw food to avoid cross-contamination.

Keep all food covered to prevent contamination

### MANUAL SANITIZING OF EQUIPMENT AND UTENSILS USING A THREE COMPARTMENT SINK

- 1. SCRAPE, clean, or soak items as necessary before washing.
- 2. WASH items in detergent and hot water of at least 100°F in the first sink.
- 3. RINSE items in clear water in the second sink
- 4. SANITIZE by submerging each item in a sanitizing solution in the third sink. Use one of the following sanitizing methods:
  - $\bullet$  100ppm of a chlorine based sanitizer for a minimum of 30 seconds in the solution
  - 200ppm of a quaternary ammonium based sanitizer for a minimum of 60 seconds in the solution
  - 25ppm of an iodine based sanitizer for a minimum of 60 seconds in the solution
  - Water at a temperature of 171°F for a minimum of 30 seconds in solution

5. AIR DRY all items on the drain board.



#### PROPER COOLING OF FOOD IN YOUR FACILITY

Potentially hazardous foods should always be rapodly cooled.

#### TIME IS THE KEY FACTOR IN PROPER COOLING

- Foods must cool from 135°F to 70°F in 2 hours or less
- Foods must cool from 70°F to 41°F in 4 hours or less

Use one of the following methods to cool food properly:

- Break large foods down into smaller portions and place in shallow pans no more than 4 inches deep. Metal pans cool better than glass or plastic pans.
- Add ice as an ingredient to replace water used in the recipe.
- Place foods within an ice bath and frequently stir the foods to speed the cooling process.
- · Loosely cover foods so that heat and steam can escape during cooling.
- Arrange containers within a refrigeration unit so that air can flow properly around containers.
- Use special equipment like chill paddles or blast chillers to rapidly bring down food temperature.

Use an accurate thermometer to verify the food is being cooled within proper timeframes

#### PROPER FOOD THAWING METHODS

- Under refrigeration
- In a microwave oven on "defrost"
  - Submerged under cold running water in an approved preparation sink for no longer than 2 hours
  - As part of the cooking process



#### INTERNAL COOKING TEMPERATURES

Use a probe thermometer to take internal cooking temperatures



Food temperature cannot be felt - use your probe thermometer!



#### FOR QUESTIONS OR COMMENTS CONTACT YOUR LOCAL AREA OFFICE

BLYTHE 260 N Broadw

260 N Broadway Blythe, CA 92225 Phone 760-921-5090 Fax 760-921-5085 CORONA 2275 S Main St #204 Corona, CA 92882 Phone 951-273-9140 Fax 951-520-8319 HEMET 800 S Sanderson Ave #200 Hemet, CA 92545 Phone 951-766-2824 Fax 951-766-7874 INDIO 47-950 Arabia St #A Indio, CA 92201 Phone 760-863-8287 Fax 760-863-8303 MURRIETA 30135 Technology Dr #250 Murrieta, CA 92563 Phone 951-461-0284 Fax 951-461-0245 PALM SPRINGS 554 S Paseo Dorotea Palm Springs, CA 92264 Phone 760-320-1048 Fax 760-320-1470 RIVERSIDE 4065 County Circle Dr #104 Riverside, CA 92503 Phone 951-358-5172 Fax 951-358-5017

DES-31 (REV 10/18)