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FOOD ESTABLISHMENT INSPECTION FORM

TAGET TO ME					DATE 11/19/2019	TIME IN 12:30 PM	3:00 PM				
ADDRESS 1411 Hamner Ave #101, Norco, CA 92860 FACILITY DESCRIPTION Not Applicable											
PERMIT HOLDER EM				EMAIL							
Matthew Kalil srecords				srecords@bl	indside75.com		Major Vio	lations	2		
PERMIT #	EXPIRATION DATE	SERVICE	REINSPECTION DATE	FACILITY PHONE #	PE	DISTRICT	INSPECTOR NAME				
PR0069354	01/31/2020	Routine inspection	11/26/2019	(951)549-1194	2621	0054	Jillian Van Stockum		Points Ded	lucted	20

The conditions listed below correspond to violations of the California Health and Safety Code and/or Riverside County Ordinances and must be corrected as indicated by the enforcement officer. The Department of Environmental Health appreciates your cooperation.

Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional reinspection at a charge determined by Riverside County Ordinance 640.

Major / Minor Violations: Major Violations are those that pose an imminent risk to public health and warrant immediate closure of the food facility or immediate correction. Minor Violations are those violations that do not pose an imminent public health risk, but do warrant correction. GRADE REPRESENTS THE FOLLOWING RANGES: A = 100-90 Passed inspection / meets minimum health standards. B = 89-80 Did not pass inspection / does not meet minimum health standards. C = 79-0 Failed inspection / conditions exist which may pose a potential or actual threat to public health and safety. The facility is required to display a grade card in a conspicuous place selected by the Enforcement Officer. The grade card shall not be concealed and can only be removed or relocated by the Enforcement Officer per County Ordinance 492 / County Code Section 8.40.020



SCORE 80

OUT = Out of compliance

0	In = In comp	liance + COS = Corrected on-site	0	N/O	= Not	observed
		DEMONSTRATION OF KNOWLEDGE	cos	MAJ	OUT	
ln	N/A	1. Food safety certification			2	(h)
		Susan Barton - exp. 09/08/2022			_	In
		EMPLOYEE HEALTH AND HYGIENIC PRACTICES				In
ln		2. Communicable disease; reporting, restrictions and exclusions		4		
(=)	N/O	3. No persistent discharge from eyes, nose, and mouth			2	In
(=)	N/O	4. Proper eating, tasting, drinking or tobacco use			2	
		PREVENTING CONTAMINATION BY HANDS				
In	N/O	5. Hands clean and properly washed; gloves used properly		4	2	ln

			Susan Barton - exp. 09/08/2022			
			EMPLOYEE HEALTH AND HYGIENIC PRACTICES			
ln			2. Communicable disease; reporting, restrictions and exclusions		4	
(ln)	N/O		3. No persistent discharge from eyes, nose, and mouth			2
(n)	N/O		4. Proper eating, tasting, drinking or tobacco use			2
			PREVENTING CONTAMINATION BY HANDS			
In	N/O		5. Hands clean and properly washed; gloves used properly		4	2
In			6. Adequate handwashing facilities supplied and accessible			2
			TIME AND TEMPERATURE RELATIONSHIPS			
In	N/O	N/A	7. Proper hot and cold holding temperatures	+	4	2
In	N/O	(N/A	8. Time as a public health control; procedures and records		4	2
In	N/O	(N/A	9. Proper cooling methods		4	2
(E)	N/O	N/A	10. Proper cooking time and temperature		4	2
(E)	N/O	N/A	11. Proper reheating procedures for hot holding		4	
			PROTECTION FROM CONTAMINATION			
(E)	N/O	N/A	12. Returned and re-service of food			2
In			13. Food: unadulterated, no spoilage, no contamination	+	4	2
In	N/O	N/A	14. Food contact surfaces: clean and sanitized		4	2
			300 ppm Quaternary Ammonium / 95.3 F			

			FOOD FROM APPROVED SOURCES	cos	MAJ	OUT
(E)			15. Food obtained from approved sources		4	2
In	N/O	N/A	16. Compliance with shell stock tags, condition, display			2
In	N/O	N/A	17. Compliance with Gulf Oyster regulations			2
			CONFORMANCE WITH APPROVED PROCEDURES			
ln		(N/A	18. Compliance with variance, specialized process, and HACCP			2
			CONSUMER ADVISORY			
In		N/A	19. Written disclosure and reminder statements provided for raw or undercooked foods			1
			SCHOOL AND HEALTHCARE PROHIBITED FOODS			
ln		N/A	20. Licensed health care facilities / public and private schools; prohibited foods not offered		4	2
			WATER / HOT WATER			
(h)			21. Hot and cold water available		4	2
			Water Temperature 119.4 F°F			
			LIQUID WASTE DISPOSAL			
(h)			22. Sewage and wastewater properly disposed		4	2
			VERMIN			
ln			23. No rodents, insects, birds, or animals		4	2
(h)		N/A	24. Vermin proofing, air curtains, self-closing doors			1

N/A = Not applicable

SUPERVISION / PERSONAL CLEANLINESS	OUT
25. Person in charge present and performs duties, demostration of knowledge	2
26. Personal cleanliness and hair restraints	1
GENERAL FOOD SAFETY REQUIREMENTS	
27. Approved thawing methods, frozen food storage	1
28. Food separated and protected from contamination	2
29. Washing fruits and vegetables	1
30. Toxic substances properly identified, stored, used	1
FOOD STORAGE / DISPLAY / SERVICE	
31. Adequate food storage; food storage containers identified	1
32. Consumer self-service	1
33. Food properly labeled; honestly presented; menu labeling	1

EQUIPMENT / UTENSILS / LINENS	OUT
34. Utensils and equipment approved, good repair	0
 Warewashing: installed, maintained, proper use, test materials 	0
36. Equipment / utensils: installed, clean, adequate capacity	1
37. Equipment, utensils, and linens: storage and use	1
38. Adequate ventilation and lighting; designated areas, use	1
39. Thermometers provided and accurate	1
40. Wiping cloths: properly used and stored	1
PHYSICAL FACILITIES	
41. Plumbing: properly installed, good repair	1
42. Refuse properly disposed; facilities maintained	1
43. Toilet facilities: properly constructed, supplied, cleaned	1
44. Premises; personal item storage and cleaning item storage	1

PERMANENT FOOD FACILITIES	OUT
45. Floors, walls, ceilings: good repair / fully enclosed	1
46. Floors, walls, and ceilings: clean	1
47. No unapproved private homes / living or sleeping quarters	1
SIGNS / REQUIREMENTS	
48. Last inspection report available	
49. Food Handler certifications available, current, and complete	1
50. Grade card and signs posted, visible	
COMPLIANCE AND ENFORCEMENT	
51. Plans approved / submitted	
52. Permit available / current	
53. Permit suspended / revoked	
54. Voluntary condemnation	0
55. Impound	

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FACILITY NAME	DATE	PERMIT #
Pieology Pizzeria	11/19/2019	PR0069354

5. HANDS CLEAN & PROPERLY WASHED; GLOVES USED PROPERLY

POINTS

Inspector Comments:

Observed an employee to demonstrate improper glove usage as follows:

- employee left the front prep table with gloves used in direct contact with food, retrieve a cardboard box of frozen dough from the freezer, cut open the box with a pair of soiled scissors stored at the rear prep station, take the packaged dough out of the box, discard the box onto the floor, and return to the front prep table without ever changing the gloves or washing hands.

The usage of gloves does not replace the necessity of handwashing. Ensure gloves are changed at any time tasks change or the gloves have been contaminated. Any time gloves are removed, the hands are to be washed prior to a new pair being donned.

Violation Description: Employees hands and exposed arms shall be kept clean, with fingernails properly trimmed. Employees are required to properly wash their hands; before handling food, equipment, or utensils; as often as necessary during food preparation, to remove soil and contamination; when switching from working with raw to ready-to-eat food; before putting on gloves and working with food; after touching body parts; after using toilet room; or any time when contamination may occur. Employees shall minimize bare hand and arm contact with non-prepackaged food that is in ready-to-eat form. Whenever gloves are worn, they shall be changed or replaced as often as handwashing is required. Approved hand sanitizer can be used in addition to proper handwashing. (113952, 113953.3, 113953.4, 113961, 113968, 113973)

6. ADEQUATE HANDWASHING FACILITIES SUPPLIED & ACCESSIBLE

POINTS

Inspector Comments:

Observed the following regarding the front handwash station:

- 1) food debris (e.g. large pieces of onion, cheese, etc.) in the sink basin. Ensure employees use handwash stations for handwashing only
- 2) deteriorated caulking and gapping between the back splash and wall. Repair/replace the caulking to eliminate gapping and provide a surface which is smooth, durable, non-absorbent, and easily cleanable.
- 3) water temperature fluctuated from 78.4 F 80.5 F for several minutes (NOTE: all faucets were turned on for approximately 5 minutes before water temperatures reaching 100 F were obtained at the handwash station). Repair/adjust the handwash station so warm water (minimum 100 F) is obtained within a timely manner.

Violation Description: Adequate facilities exclusively for handwashing shall be provided in food preparation areas and within toilet rooms. Handwashing soap, and towels or drying device, shall be provided in dispensers. Handwashing facilities shall be clean, unobstructed, and accessible at all times for employee use. (113953, 113953.1, 113953.2, 114067(f), 114143 (e))

7. PROPER HOT & COLD HOLDING TEMPERATURES

POINTS

Inspector Comments:



- 1) Observed the following stored unattended on the rear prep table:
 - a) cooked red peppers 67.5 F
 - b) pepperoni 48.5 F 52.1 F
 - c) bacon 52.7 F

PIC stated the above items were pulled from the walk-in cooler 2 hours prior and had been left unattended due to the lunch rush. PIC voluntarily discarded the food (see violation 54).

2) Observed assorted pizzas held in the class door warmer to measure 102.3 F - 104.2 F. PIC stated they had been held for 30 minutes and were to be picked up for an online order (NOTE: pizzas were picked up less than 30 minutes later). Ensure all potentially hazardous foods are held above 135 F or below 41 F. Repair the unit to ensure foods are held at or above 135 F.

Violation Description: Potentially hazardous food shall be held at or below 41#F / 45#F or at or above 135#F. Potentially hazardous food removed from proper holding temperature during preparation must be returned to proper temperature within 2 hours. Potentially hazardous food shall be received at proper temperature without evidence of temperature abuse. (113996, 113998, 114037)

13. FOOD: UNADULTERATED, NO SPOILAGE, NO CONTAMINATION

POINTS

Observed dough to be contaminated by two soiled boxes of single-use gloves to be stored directly on uncovered balls of dough at the front prep line dough station. Ensure all foods are prepared, prepared, stored, and served so as to be pure, free from adulteration and spoilage. PIC voluntarily discarded the dough balls and relocated the glove boxes to be stored on the shelving above the prep line.

Violation Description: All food shall be manufactured, produced, prepared, compounded, packed, stored, transported, kept for sale, and served to be pure and free from adulteration, spoilage, and contamination. Food shall be fully fit for human consumption. (113967, 113976, 113980, 113982, 113988, 113990, 114035, 114254.3)

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14. FOOD CONTACT SURFACES; CLEAN AND SANITIZED

POINTS

Inspector Comments:

2

- 1) Observed the soapy water of the unattended warewash station to measure 94.3 F (NOTE: active warewashing was underway with soiled dishes submerged in the soapy water and in the sanitizer solution). Ensure the soapy wash water is at a minimum temperature of 100 F at dish level
- 2) Observed the table mounted can opener blade and the can opener mount to be encrusted with food debris and residues. Ensure the food-contact blade is warewashed at the proper frequencies and ensure the mount is maintained clean and free of debris.
- 3) Observed a soiled cardboard box stored directly on the produce cutting board at the rear prep table. Maintain all in-use food-contact surfaces free of contamination.

Violation Description: All food contact surfaces of utensils and equipment shall be properly cleaned and sanitized. Food contact surfaces shall be clean to the sight and touch, no accumulation of dust, dirt, food residue, and other debris. (114097, 114099.1, 114099.2, 114099.4, 114099.6, 114099.7, 114101(b-d), 114105, 114109, 114111, 114113, 114115, 114117, 114118, 114123, 114125(b), 114130.2, 114130.5, 114141)

25. PERSON IN CHARGE PRESENT AND PERFORM DUTIES; DEMONSTRATION OF KNOWLEDGE

POINTS

2

Inspector Comments:

Employees were unable to demonstrate adequate knowledge regarding warewashing frequencies of equipment and utensils. Observed numerous tongs, cutting boards, pizza trays, and spatulas in use throughout the facility. Upon inquiry, PIC stated the facility practice is to wash all in-use equipment and utensils once a day at close, although sometimes the equipment and utensils are swapped out for clean ones at the mid-day shift change (NOTE: Facility hours of operation are 11:00 am - 9:30 pm, 10.5 hours with the mid-day shift change occurring at 5.25 hours of utensil and equipment use). Ensure all food contact surfaces shall be properly washed, rinsed, sanitized, and air dried at the required frequencies. Food equipment used with potentially hazardous foods held outside of temperature control must be warewashed at least once every 4 hours. Food equipment used with non-potentially hazardous foods shall be warewashed at least once every 24 hours (CalCode 5.114117). Thoroughly wash, rinse, and sanitize all pizza trays at least once every 4 hours. Ensure all equipment and utensils are properly washed, rinsed, and sanitized as well as clean to sight and touch prior to being stored as clean.

NOTE: Spatulas and knives used with potentially hazardous foods were observed stored on the metal knife racks at the prep line. Due to cross contamination, the magnetic knife racks must also be washed, rinsed, and sanitized every 4 hours.

Violation Description: A person in charge shall be present at the food facility during all hours of operation. The person in charge and all food employees shall have adequate knowledge and shall be trained in food safety as it relates to their assigned duties. The person in charge shall have adequate knowledge of major food allergens and must provide education to employees. (113945-113945.1, 113947, 113947.1(b)(2), 113984.1, 114075)

34. UTENSILS AND EQUIPMENT APPROVED, GOOD REPAIR

POINTS

Inspector Comments:



1) Observed cutting boards throughout the facility to be extensively stained and scored. All utensils and equipment shall be approved, properly installed, and in good repair. When utensils and equipment are no longer in good repair, remove from food service use to prevent potential contamination.

*NOTE: This is a repeat violation.

- 2) Observed a domestic "Black Diamond" coffin freezer in use at the front prep area. All utensils and equipment shall be approved, properly installed, and in good repair. Equipment and utensils must be commercial grade and approved by ANSI, or another testing company certified by American National Standards Institute or by this Agency. Equipment surfaces must be smooth, non-absorbent, durable, and easily cleanable. Replace this unit with an approved unit.
- 3) Observed single-use wiping cloths used to line shelving and equipment throughout the facility. Do not line the shelves with any materials which are not easily cleanable. If desired, replace these unacceptable materials with durable, smooth, non-absorbent material (like fiberglass reinforced plastic or a cutting board) that is easily cleanable.

Violation Description: All utensils and equipment shall be approved and in good repair. (114130, 114130.1-114130.6, 114132, 114133, 114137, 114177, 114177, 114257)

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35. WAREWASHING; INSTALLED, MAINTAINED. PROPER USE, TEST MATERIALS



Inspector Comments:



Observed the facility to use Quaternary Ammonium sanitizer and to only have Chlorine sanitizer test strips on site. Ensure the proper test strips are obtained, used, and maintained on site. Testing equipment and materials shall be provided to measure the applicable sanitization method

Violation Description: Food facilities that prepare food shall have approved warewashing equipment. Testing equipment and materials shall be provided to measure the wash water temperature and applicable sanitization method. (114067(g), 114099, 114099.3, 114099.5, 114101(a), 114101.1, 114101.2, 114103, 114107, 114125)

36. EQUIPMENT / UTENSILS PROPERLY INSTALLED, CLEAN; ADEQUATE CAPACITY

POINTS

Inspector Comments:

4

Observed accumulation of food debris to be encrusted on the following:

- 1) in the cooler door gaskets throughout the facility
- 2) on the exterior of the hood and table-top oven at the front prep area
- 3) on the exterior of the equipment and utensil storage bins in the rear storage area
- 4) on the bottom shelf of the glass door warmer in the rear prep area
- 5) in the ice chute and beverage nozzle of the customer self-service soda machine

All equipment and utensils shall be kept clean and free of an accumulation of dust, dirt, food residue, and other debris.

Violation Description: All utensils and equipment shall be clean and installed in an approved manner. Equipment type and quantity shall be adequate for the operation.(114115, 114130.3, 114139, 114153, 114163, 114165, 114167, 114169, 114175, 114180, 114182, 114257)

37. EQUIPMENT, UTENSILS, LINENS: STORAGE AND USE

POINTS

Inspector Comments:



1) Observed an unsecured CO2 canister used as a door stop to maintain the swinging door between the front and rear prep areas open. All pressurized cylinders (full and empty) shall be securely fastened to a rigid structure.

2) Observed the clean double handled pizza knife to be stored in an unsanitary manner on top of soiled hooks holding soiled scissors (NOTE: the blade was in contact with the hooks as well as the scissor handles). Maintain all utensils and equipment stored in approved, sanitary manners.

Violation Description: Utensils and equipment shall be handled and stored in an approved manner, protected from contamination. All clean and soiled linen shall be properly stored. (114067(h), 114074, 114081, 114083, 114119, 114121, 114143(a-b), 114161, 114172, 114178, 114179, 114185, 114185, 114185.3, 114185.4, 114185.5)

44. PREMISES; PERSONAL ITEM STORAGE AND CLEANING ITEM STORAGE

POINTS

Inspector Comments:



NOTE:

1) Observed an employee items (e.g. beverage, phone, charger, etc.) stored on shelving racks throughout the facility. Ensure employees store all personal effects, including beverages and food items, in an approved location to prevent potential contamination.

2) Observed accumulated debris and buildup in the janitorial sink basin as well as the drain cover to be missing from the basin drain. Maintain the janitorial station clean and ensure the drain cover is secured.

Violation Description: Lockers or another approved area for personal belongings shall be provided. The premises of each food facility shall be kept clean and free of litter and items that are unnecessary to the operation or maintenance of the facility. At least one janitorial sink with hot and cold running water shall be provided. Cleaning supplies and equipment shall be stored separate from food and food-related areas. Mops shall be stored in such a way that allows air-drying. (114123, 114256, 114256.1, 114256.2, 114256.4, 114279, 114281, 114282)

46. FLOORS, WALLS, AND CEILINGS: CLEAN

POINTS

Inspector Comments:

NOTE: Observed excessive splattering of encrusted food debris on the walls above the rear prep table.

Violation Description: Floors, walls, and ceilings shall be maintained clean. (114257, 114268.1)

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49. FOOD HANDLER CERTIFICATIONS AVAILABLE, CURRENT, COMPLETE

POINTS

Inspector Comments:

0

NOTE: Observed an employee to have a food handler certificate which expired 3 weeks prior. Ensure the employee obtains a current certificate immediately. All employees who handle food, utensils, or food equipment shall have a valid Riverside County Food Handler Certificate within one week of commencing work.

Violation Description: County of Riverside Environmental Health Food Handler Certification(s) are available and current for all employees who prepare, store, or serve exposed food. (Riverside County Ordinance 567)

54. VOLUNTARY CONDEMNATION

POINTS 0

Inspector Comments:



- 3 bins of cooked red peppers
- 2 bins of pepperoni
- 2 bins of bacon
- 4 balls of dough

Violation Description: I, as the person in charge, hereby voluntarily agree to the condemnation and destruction of the food(s) listed in this report, said food(s) being alleged unfit for human consumption and in violation of California Health and Safety Code, Section 113980. I hereby release the County of Riverside, Department of Environmental Health and authorized agents from any and all responsibility.

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Overall Inspection Comments

An epidemiological investigation for an alleged foodborne illness complaint (CO#0071365) was conducted on this date. Refer to the foodborne illness investigation report details. A routine inspection was conducted on this date.

At this time, this facility has failed to meet the minimum standards of the California Health and Safety Code (80 = B). A reinspection to verify all violations listed have been corrected will be conducted in 1 week (11/26/2019). Contact this Department with questions or concerns (951) 273-9140 or JVanStockum@rivco.org. "A" card has been removed. "B" card posted and must remain posted until removed by someone from this Department.

Did you know that effective January 1, 2018, the California Health and Safety Code was amended to make it easier for food facilities to donate food? Please consider donating your excess food product to a local food bank, pantry, or soup kitchen. As a good faith food donor, you are protected from civil and criminal liability if the food product later causes harm to its recipient, unless the injury is a direct result of gross negligence or intentional misconduct in the preparation or handling of the donated food. See Section 171425 of the Civil Code and Sections 114432 to 114434 inclusive of the Health and Safety Code. For more information visit our website at www.rivcoeh.org.

Signature	
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Susan Barton	Jillian Van Stockum
Susan Barton Person in Charge	<u> </u>

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REASONS FOR IMMEDIATE CLOSURE OF A FOOD FACILITY

Per California Health and Safety Code Section 114409 (a):

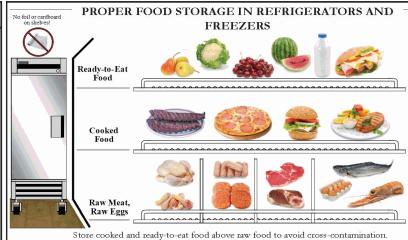
"If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed."

A food facility may be closed for any of the following reasons:

- · Overflowing sewage (inside or outside the facility)
- · No potable water
- · No hot water
- No electricity
- · Rodent or insect infestation
- · Any other conditions at the facility that may create an imminent public health risk

In addition to the reasons above, Per California Heath and Safety Code Section 114411:

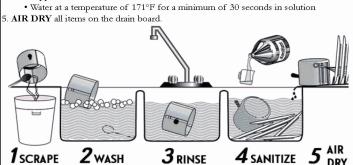
"The enforcement agency may, after providing opportunity for a hearing, modify, suspend, or revoke a permit for serious or repeated violations of any requirement of this part or for interference in the performance of the duty of the enforcement officer.3



Keep all food covered to prevent contamination

MANUAL SANITIZING OF EQUIPMENT AND UTENSILS USING A THREE COMPARTMENT SINK

- 1. SCRAPE, clean, or soak items as necessary before washing.
- 2. WASH items in detergent and hot water of at least 100°F in the first sink.
- RINSE items in clear water in the second sink.
- 4. SANITIZE by submerging each item in a sanitizing solution in the third sink. Use one of the following sanitizing methods:
 - 100ppm of a chlorine based sanitizer for a minimum of 30 seconds in the solution
 - · 200ppm of a quaternary ammonium based sanitizer for a minimum of 60 seconds
 - · 25ppm of an iodine based sanitizer for a minimum of 60 seconds in the solution



PROPER COOLING OF FOOD IN YOUR FACILITY

Potentially hazardous foods should always be rapodly cooled.

TIME IS THE KEY FACTOR IN PROPER COOLING

- Foods must cool from 135°F to 70°F in 2 hours or less
- Foods must cool from 70°F to 41°F in 4 hours or less

Use one of the following methods to cool food properly:

- Break large foods down into smaller portions and place in shallow pans no more than 4 inches deep. Metal pans cool better than glass or plastic pans.
- Add ice as an ingredient to replace water used in the recipe.
- Place foods within an ice bath and frequently stir the foods to speed the cooling process
- Loosely cover foods so that heat and steam can escape during cooling.
- Arrange containers within a refrigeration unit so that air can flow properly around
- Use special equipment like chill paddles or blast chillers to rapidly bring down food temperature

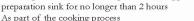
Use an accurate thermometer to verify the food is being cooled within proper timeframes



DRY

PROPER FOOD THAWING METHODS

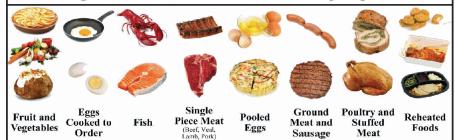
- Under refrigeration
- In a microwave oven on "defrost"
- Submerged under cold running water in an approved preparation sink for no longer than 2 hours





INTERNAL COOKING TEMPERATURES

Use a probe thermometer to take internal cooking temperatures



145°F 135°F 145°F 145°F 155°F 155°F 165°F 165°F for 15 seconds for 15 seconds for 15 seconds Food temperature cannot be felt - use your probe thermometer!



FOR QUESTIONS OR COMMENTS CONTACT YOUR LOCAL AREA OFFICE

BLYTHE

260 N Broadway Blythe, CA 92225 Phone 760-921-5090 Fax 760-921-5085

CORONA 2275 S Main St #204 Corona, CA 92882 Phone 951-273-9140

Fax 951-520-8319

HEMET 800 S Sanderson Ave #200 Hemet, CA 92545 Phone 951-766-2824 Fax 951-766-7874

INDIO

47-950 Arabia St #A Indio, CA 92201 Phone 760-863-8287 Fax 760-863-8303

MURRIETA

30135 Technology Dr #250 Murrieta, CA 92563 Phone 951-461-0284 Fax 951-461-0245

PALM SPRINGS

554 S Paseo Dorotea Palm Springs, CA 92264 Phone 760-320-1048 Fax 760-320-1470

RIVERSIDE

4065 County Circle Dr #104 Riverside, CA 92503 Phone 951-358-5172 Fax 951-358-5017

DES-31 (REV 10/18)