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### FOOD ESTABLISHMENT INSPECTION FORM

FACILITY NAME Betty Faye's Cafe							DATE 10/19/2022	2:30 PM			
					FACILITY DESCRIPTION Not Applicable						
PERMIT HOLDER						EMAIL					
WHJSK Investment Inc						whjk1212@g	gmail.com		Major Vio	lations	1
PERMIT #	EXPIRATION DATE	SERVICE	REINSPECTION DATE	FACILITY PHONE #	PE	DISTRICT	INSPECTOR NAME				
PR0070245	03/31/2023	Routine inspection	10/26/2022	(951)734-3994	3621	0054	Sarah Miller		Points Dec	lucted	20

The conditions listed below correspond to violations of the California Health and Safety Code and/or Riverside County Ordinances and must be corrected as indicated by the enforcement officer. The Department of Environmental Health appreciates your cooperation.

Failure to correct listed violation(s) prior to the designated compliance date may necessitate an additional reinspection at a charge determined by Riverside County Ordinance 640.

Major / Minor Violations: Major Violations are those that pose an imminent risk to public health and warrant immediate closure of the food facility or immediate correction. Minor Violations are those violations that do not pose an imminent public health risk, but do warrant correction.

GRADE REPRESENTS THE FOLLOWING RANGES: A = 100-90 Passed inspection / meets minimum health standards. B = 89-80 Did not pass inspection / does not meet minimum health standards. C = 79-0 Failed inspection / conditions exist which may pose a potential or actual threat to public health and safety. The facility is required to display a grade card in a conspicuous place selected by the Enforcement Officer. The grade card shall not be concealed and can only be removed or relocated by the Enforcement Officer per County Ordinance 492 / County Code Section 8.40.020



SCORE 80

OUT = Out of compliance

n = In compliance COS = Corrected on-site N/O = Not observed DEMONSTRATION OF KNOWLEDGE COS MAJ OUT (In) 1. Food safety certification William Kim; Prometric 5/18/24 **EMPLOYEE HEALTH AND HYGIENIC PRACTICES** 2. Communicable disease; reporting, restrictions and exclusions N/O 3. No persistent discharge from eyes, nose, and mouth 2 N/O 4. Proper eating, tasting, drinking or tobacco use 2 PREVENTING CONTAMINATION BY HANDS (In) 4 2 N/O 5. Hands clean and properly washed; gloves used properly ln 6. Adequate handwashing facilities supplied and accessible 2 TIME AND TEMPERATURE RELATIONSHIPS (4) N/O N/A 7. Proper hot and cold holding temperatures 2 N/O (N/A) 8. Time as a public health control; procedures and records 2 4 N/O N/A 9. Proper cooling methods 2 ln N/O N/A 10. Proper cooking time and temperature 4 2 (N/g 11. Proper reheating procedures for hot holding PROTECTION FROM CONTAMINATION

			FOOD FROM APPROVED SOURCES	cos	MAJ	OUT
(E)			15. Food obtained from approved sources		4	2
In	N/O	N/A	16. Compliance with shell stock tags, condition, display			2
ln	N/O	N/A	17. Compliance with Gulf Oyster regulations			2
			CONFORMANCE WITH APPROVED PROCEDURES			
In		N/A	18. Compliance with variance, specialized process, and HACCP			2
			CONSUMER ADVISORY			
In		N/A	Written disclosure and reminder statements provided for raw or undercooked foods			1
			SCHOOL AND HEALTHCARE PROHIBITED FOODS			
ln		N/A	20. Licensed health care facilities / public and private schools; prohibited foods not offered		4	2
			WATER / HOT WATER			
(h)			21. Hot and cold water available		4	2
			Water Temperature 120°F			
			LIQUID WASTE DISPOSAL			
(h)			22. Sewage and wastewater properly disposed		4	2
			VERMIN			
(h)			23. No rodents, insects, birds, or animals		4	2
ln		N/A	24. Vermin proofing, air curtains, self-closing doors			<b>(1)</b>

N/A = Not applicable

SUPERVISION / PERSONAL CLEANLINESS	OUT
25. Person in charge present and performs duties, demostration of knowledge	2
26. Personal cleanliness and hair restraints	1
GENERAL FOOD SAFETY REQUIREMENTS	
27. Approved thawing methods, frozen food storage	1
28. Food separated and protected from contamination	2
29. Washing fruits and vegetables	1
30. Toxic substances properly identified, stored, used	1
FOOD STORAGE / DISPLAY / SERVICE	
31. Adequate food storage; food storage containers identified	0
32. Consumer self-service	1
33. Food properly labeled; honestly presented; menu labeling	1
	1 1

12. Returned and re-service of food

Dish machine; 50ppm /

13. Food: unadulterated, no spoilage, no contamination

14. Food contact surfaces: clean and sanitized

N/O N/A

N/O

ln)

EQUIPMENT / UTENSILS / LINENS	OUT
34. Utensils and equipment approved, good repair	1
35. Warewashing: installed, maintained, proper use, test materials	0
36. Equipment / utensils: installed, clean, adequate capacity	1
37. Equipment, utensils, and linens: storage and use	1
38. Adequate ventilation and lighting; designated areas, use	1
39. Thermometers provided and accurate	1
40. Wiping cloths: properly used and stored	1
PHYSICAL FACILITIES	
41. Plumbing: properly installed, good repair	1
42. Refuse properly disposed; facilities maintained	1
43. Toilet facilities: properly constructed, supplied, cleaned	1
44. Premises; personal item storage and cleaning item storage	1

2

4 2

4 2

PERMANENT FOOD FACILITIES	OUT
45. Floors, walls, ceilings: good repair / fully enclosed	1
46. Floors, walls, and ceilings: clean	1
47. No unapproved private homes / living or sleeping quarters	1
SIGNS / REQUIREMENTS	
48. Last inspection report available	
49. Food Handler certifications available, current, and complete	1
50. Grade card and signs posted, visible	
COMPLIANCE AND ENFORCEMENT	
51. Plans approved / submitted	
52. Permit available / current	
53. Permit suspended / revoked	
54. Voluntary condemnation	O
55. Impound	Ŏ

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### 7. PROPER HOT & COLD HOLDING TEMPERATURES

△ CRITICAL △



Inspector Comments: Observed the following:

A) Hash browns and cooked potatoes stored underneath the flat grill, out of temperature control. The person in charge stated that the items were cooked approximately 30 minutes prior, and measured an internal temperature of 113-133F. Operator stated they are stored there and then reheated on the grill upon customer order. Discontinue this practice. All hot potentially hazardous food shall be maintained at 135F or above. The person in charge was instructed to reheat the items to 165F and hot hold, or rapidly cool them.

B) Observed raw shell eggs and pooled raw eggs held in an improper ice bath at the cookline. No ice was in the bottom of the ice bath at this time. Internal temperature of raw shell eggs measured 54F and pooled eggs measured 51F. The person in charge was instructed to relocate the eggs to the walk-in cooler immediately for rapid cooling. Ensure ice baths are set up properly, composing of an ice-water slurry and extending at least to the height of the food to maintain temperature control.

C) Observed several food items in the two door reach in cooler:

- hashbrowns measuring 63F
- french toast dip measuring 46F
- hash measuring 49F

All other items in the unit measured 41F or below. Reference thermometers initially read 45-50F, but after leaving the doors shut for approximately 10 minutes, the temperature dropped to 39F. Closely monitor unit. All cold potentially hazardous food shall be maintained at 41F or below.

D) Observed cooked sausages in the cookline prep cooler measuring 90-97F. Operator was unaware of when the sausages were placed in the unit. Sausages were voluntarily discarded by the person in charge.

E) Observed the 2-drawer reach in cooler unable to maintain potentially hazardous food at 41F or below. Observed raw beef patties, shredded cheese, polish dogs, hot polish dogs, ham steak, and beef steak in the unit measuring 52-54F. All items were discarded by the person in charge with the exception of partially frozen roast beef, which was relocated to the walk-in cooler. This unit was impounded and may not be used until a member of this department can conduct a reinspection and verify it is functioning properly. Take all necessary approved action to ensure unit is able to hold potentially hazardous food at 41F or below. Impound tag placed.

**Violation Description:** Potentially hazardous food shall be held at or below 41°F / 45°F or at or above 135°F. Potentially hazardous food removed from proper holding temperature during preparation must be returned to proper temperature within 2 hours. Potentially hazardous food shall be received at proper temperature without evidence of temperature abuse. (113996, 113998, 114037)

### 9. PROPER COOLING METHODS

**POINTS** 

2

Inspector Comments: Observed 3 large containers of cooked potatoes on a prep table with an internal temperature of 109-124F. The person in charge stated they had been cooked approximately 2 hours prior and were left out to cool. All potentially hazardous food shall be RAPIDLY cooled from 135°F to 70°F, within 2 hours, and then from 70°F to 41°F, within 4 hours. Cooling shall be by one or more of the following methods: in shallow containers; separating food into smaller portions; adding ice as an ingredient; using an ice bath, stirring frequently; using rapid cooling equipment; or using containers that facilitate heat transfer. The person in charge relocated the potatoes to the walk-in cooler.

**Violation Description:** All potentially hazardous food shall be rapidly cooled from 135°F to 70°F within 2 hours, and then from 70°F to 41°F, within 4 hours. Cooling shall be by one or more of the following methods: in shallow containers; separating food into smaller portions; adding ice as an ingredient; using an ice bath, stirring frequently; using rapid cooling equipment; or, using containers that facilitate heat transfer. (114002, 114002.1)

## 24. VERMIN PROOFING, AIR CURTAINS, SELF-CLOSING DOORS

**POINTS** 



**Inspector Comments:** Observed the back door propped open during the entire inspection. No delivery was being made at this time. An electrical cord was observed running from the inside of the facility to the back parking lot, where a person was using the electricity for his car washing business. Discontinue this practice. Exterior doors shall be self-closing, without gaps or openings, and maintained closed when not actively in use to prevent vermin entry.

Violation Description: Each food facility shall be constructed, equipped, maintained, and operated to prevent the entrance and harborage of animals, including birds and vermin. (114259, 114259.2, 114259.3)

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## 25. PERSON IN CHARGE PRESENT AND PERFORM DUTIES; DEMONSTRATION OF KNOWLEDGE

**POINTS** 

2

**Inspector Comments:** The person in charge of washing dishes stated that they check for 10ppm of chlorine at their dish machine. All food employees shall have adequate knowledge of their assigned duties, and be able to demonstrate appropriate food safety principals. Education provided.

**Violation Description:** A person in charge shall be present at the food facility during all hours of operation. The person in charge and all food employees shall have adequate knowledge and shall be trained in food safety as it relates to their assigned duties. The person in charge shall have adequate knowledge of major food allergens and must provide education to employees. (113945-113945.1, 113947, 113947.1(b)(2), 113984.1, 114075)

### 28. FOOD SEPARATED AND PROTECTED FROM CONTAMINATION

**POINTS** 

Inspector Comments: Observed the following:

2

- A) Raw meat stored above ready to eat food in the walk in freezer. Ensure all raw food is stored separate and below ready to eat food to prevent possible contamination.
- B) Observed packages of food stored directly on the ground of the walk-in freezer. Elevate all containers of food to be at least 6 inches off the floor to prevent possible contamination.
- C) Observed several severely dented cans of strawberry glaze in the dry storage room. Reject dented cans upon delivery as they may be contaminated. Remove dented cans from facility.

Violation Description: All food shall be separated and protected from contamination. (113984, 113986, 114060, 114067(a, d, e), 114069(a, d), 114073, 114077, 114089.1(c), 114143(c))

### 31. ADEQUATE FOOD STORAGE; FOOD STORAGE CONTAINERS IDENTIFIED

**POINTS** 

**Inspector Comments:** Observed yogurt, cottage cheese, sour cream, etc single-use containers being reused for various food items. Discontinue reusing single use containers. Obtain approved food containers. Education provided.

Violation Description: Food shall be stored in approved containers and labeled as to contents. Food shall be stored at least 6" above the floor on approved shelving. (114047, 114049, 114051, 114053, 114055, 114067(h), 114069(b))

### 34. UTENSILS AND EQUIPMENT APPROVED, GOOD REPAIR

**POINTS** 

Inspector Comments: Observed the following:



- A) Observed the left screw of the deflector shield inside the ice machine to be rusted. Replace rusted screw in an approved manner and maintain in good repair.
- B) Observed the cooler door gaskets throughout the facility to be heavily soiled and/or torn. Replace the torn gaskets. Maintain all doors and gaskets clean and in good repair.
- C) Observed domestic microwaves used. Replace domestic microwaves with commercial grade (ANSI certified) microwaves.
- D) Observed several unlabeled toxic spray bottles. Ensure all toxic substances are labeled in an approved manner.
- E) Observed the walk-in freezer light bulb missing. Replace light bulb in an approved manner.

**Violation Description:** All utensils and equipment shall be approved and in good repair. (114130, 114130.1-114130.6, 114132, 114133, 114137, 114177, 114257)

### 35. WAREWASHING; INSTALLED, MAINTAINED. PROPER USE, TEST MATERIALS

**POINTS** 

Inspector Comments: No sanitizer test strips were onsite. Sanitizer test strips shall be provided to test the sanitizer concentration.

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Violation Description: Food facilities that prepare food shall have approved warewashing equipment. Testing equipment and materials shall be provided to measure the wash water temperature and applicable sanitization method. (114067(g), 114099, 114099.3, 114099.5, 114101(a), 114101.1, 114101.2, 114103, 114107, 114125)

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### 36. EQUIPMENT / UTENSILS PROPERLY INSTALLED, CLEAN; ADEQUATE CAPACITY

POINTS

**Inspector Comments:** Observed heavy food debris/grease accumulation on the reach in cooler doors and inside reach in units. Additionally observed the floors heavily soiled throughout the facility. Clean and maintain these items clean.

Violation Description: All utensils and equipment shall be clean and installed in an approved manner. Equipment type and quantity shall be adequate for the operation.(114115, 114130.3, 114139, 114153, 114163, 114165, 114167, 114169, 114175, 114180, 114182, 114257)

### 39. THERMOMETERS PROVIDED AND ACCURATE

**POINTS** 

**Inspector Comments:** No probe thermometer was observed onsite. When questioning employees about the temperature of potentially hazardous foods, they repeatedly grabbed food with their bare hands to see if it was cold. Discontinue this practice. An accurate, metal probe thermometer suitable for measuring the internal temperature of food shall be readily available.

Violation Description: An accurate, easily readable metal probe thermometer suitable for measuring temperature of food shall be available. A thermometer shall be provided for each refrigeration unit. (114157, 114159)

### **40. WIPING CLOTHS: PROPERLY USED AND STORED**

**POINTS** 

**Inspector Comments:** Observed several wet, soiled wiping cloths on prep tables in the kitchen. Wiping cloths used to wipe food-contact surfaces shall be used only once unless stored in an approved sanitizer solution. This is a repeated violation.

Violation Description: Wiping cloths used to clean food spills shall be used only once, unless stored in an approved concentration of sanitizer solution and laundered daily. (114135, 114185.1, 114185.3(d-e))

### 44. PREMISES; PERSONAL ITEM STORAGE AND CLEANING ITEM STORAGE

POINTS

**Inspector Comments:** Observed personal items, including medicine, cell phones, and personal drinks stored above facility food/prep areas. Store all personal items in lockers or other approved designated area.

Violation Description: Lockers or another approved area for personal belongings shall be provided. The premises of each food facility shall be kept clean and free of litter and items that are unnecessary to the operation or maintenance of the facility. At least one janitorial sink with hot and cold running water shall be provided. Cleaning supplies and equipment shall be stored separate from food and food-related areas. Mops shall be stored in such a way that allows air-drying. (114123, 114256, 114256.1, 114256.2, 114256.4, 114279, 114281, 114282)

### 45. FLOORS, WALLS, CEILING: GOOD REPAIR / FULLY ENCLOSED

**POINTS** 

**Inspector Comments:** Observed the grout between floor tiles to be receding throughout the facility. Repair the floor grout to provide durable, smooth, nonabsorbent, and washable surfaces maintained in good repair.

Additionally observed the floor tiles lifted around a floor drain in the center of the kitchen floor. Repair floor tiles and maintain in good repair.

Violation Description: The floors, walls, ceilings finishes must be of an approved material, durable, smooth, nonabsorbent, and easily cleanable. Food facilities shall be fully enclosed. (114143 (d), 114257, 114266, 114268, 114271, 114272)

### 49. FOOD HANDLER CERTIFICATIONS AVAILABLE, CURRENT, COMPLETE

**POINTS** 

**Inspector Comments:** Observed missing food handler cards. All employees who handle food, utensils, or food equipment shall have a valid Riverside County Food Handler Certificate within one week of commencing work. Food Handler Certificates for all food employees shall be onsite or otherwise made available for inspection. Ensure employees obtain food handler cards within one week.

Violation Description: County of Riverside Environmental Health Food Handler Certification(s) are available and current for all employees who prepare, store, or serve exposed food. (Riverside County Ordinance 567)

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### **54. VOLUNTARY CONDEMNATION**

**POINTS** 

Inspector Comments: See violation #7 for details.

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**Violation Description:** I, as the person in charge, hereby voluntarily agree to the condemnation and destruction of the food(s) listed in this report, said food(s) being alleged unfit for human consumption and in violation of California Health and Safety Code, Section 113980. I hereby release the County of Riverside, Department of Environmental Health and authorized agents from any and all responsibility.

### 55. IMPOUND

**POINTS** 

Inspector Comments: See violation #7 for details.



**Violation Description:** Use impounded equipment or food may result in legal action. Removal of the impound tag is an interference with the performance of an Enforcement Officer's duties and an unlawful act per California Health and Safety Code, Section 114393.

### **Overall Inspection Comments**

At this time, this facility has failed to meet the minimum requirements of the California Health and Safety Code (80 = B). A reinspection will be set for one week (10/26/2022). Ensure violations listed on this report are corrected by this date in order to be re-scored. "B" card posted. "A" card removed. "B" card must remain posted until removed by an employee of this Department. Contact Sarah Miller with any questions at (951-273-9140) and/or sarmiller@rivco.org.

**Did you know** that effective January 1, 2018, the California Health and Safety Code was amended to make it easier for food facilities to donate food? Please consider donating your excess food product to a local food bank, pantry, or soup kitchen. As a good faith food donor, you are protected from civil and criminal liability if the food product later causes harm to its recipient, unless the injury is a direct result of gross negligence or intentional misconduct in the preparation or handling of the donated food. See Section 171425 of the Civil Code and Sections 114432 to 114434 inclusive of the Health and Safety Code. For more information visit our website at www.rivcoeh.org.

# Signature Signature Sarah Miller Person in Charge 10/19/2022 Signature Sarah Miller Environmental Health Specialist 10/19/2022

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### REASONS FOR IMMEDIATE CLOSURE OF A FOOD FACILITY

Per California Health and Safety Code Section 114409 (a):

"If any imminent health hazard is found, unless the hazard is immediately corrected, an enforcement officer may temporarily suspend the permit and order the food facility immediately closed."

A food facility may be closed for any of the following reasons:

- · Overflowing sewage (inside or outside the facility)
- · No potable water
- · No hot water
- · No electricity
- · Rodent or insect infestation
- Any other conditions at the facility that may create an imminent public health risk

In addition to the reasons above, Per California Heath and Safety Code Section 114411:

"The enforcement agency may, after providing opportunity for a hearing, modify, suspend, or revoke a permit for serious or repeated violations of any requirement of this part or for interference in the performance of the duty of the enforcement officer."



Store cooked and ready-to-eat food above raw food to avoid cross-contamination.

Keep all food covered to prevent contamination

# MANUAL SANITIZING OF EQUIPMENT AND UTENSILS USING A THREE COMPARTMENT SINK

- 1. SCRAPE, clean, or soak items as necessary before washing.
- 2. WASH items in detergent and hot water of at least 100°F in the first sink.
- 3. RINSE items in clear water in the second sink
- 4. SANITIZE by submerging each item in a sanitizing solution in the third sink. Use one of the following sanitizing methods:
  - $\bullet$  100ppm of a chlorine based sanitizer for a minimum of 30 seconds in the solution
  - 200ppm of a quaternary ammonium based sanitizer for a minimum of 60 seconds in the solution
  - 25ppm of an iodine based sanitizer for a minimum of 60 seconds in the solution
  - Water at a temperature of 171°F for a minimum of 30 seconds in solution

5. AIR DRY all items on the drain board.



### PROPER COOLING OF FOOD IN YOUR FACILITY

Potentially hazardous foods should always be rapodly cooled.

### TIME IS THE KEY FACTOR IN PROPER COOLING

- Foods must cool from 135°F to 70°F in 2 hours or less
- Foods must cool from 70°F to 41°F in 4 hours or less

Use one of the following methods to cool food properly:

- Break large foods down into smaller portions and place in shallow pans no more than 4 inches deep. Metal pans cool better than glass or plastic pans.
- Add ice as an ingredient to replace water used in the recipe.
- Place foods within an ice bath and frequently stir the foods to speed the cooling process.
- · Loosely cover foods so that heat and steam can escape during cooling.
- Arrange containers within a refrigeration unit so that air can flow properly around containers.
- Use special equipment like chill paddles or blast chillers to rapidly bring down food temperature.

Use an accurate thermometer to verify the food is being cooled within proper timeframes

### PROPER FOOD THAWING METHODS

- Under refrigeration
- In a microwave oven on "defrost"
  - Submerged under cold running water in an approved preparation sink for no longer than 2 hours
  - As part of the cooking process



### INTERNAL COOKING TEMPERATURES

Use a probe thermometer to take internal cooking temperatures



Food temperature cannot be felt - use your probe thermometer!



### FOR QUESTIONS OR COMMENTS CONTACT YOUR LOCAL AREA OFFICE

BLYTHE 260 N Broadw

260 N Broadway Blythe, CA 92225 Phone 760-921-5090 Fax 760-921-5085 CORONA 2275 S Main St #204 Corona, CA 92882 Phone 951-273-9140 Fax 951-520-8319 HEMET 800 S Sanderson Ave #200 Hemet, CA 92545 Phone 951-766-2824 Fax 951-766-7874 INDIO 47-950 Arabia St #A Indio, CA 92201 Phone 760-863-8287 Fax 760-863-8303 MURRIETA 30135 Technology Dr #250 Murrieta, CA 92563 Phone 951-461-0284 Fax 951-461-0245 PALM SPRINGS 554 S Paseo Dorotea Palm Springs, CA 92264 Phone 760-320-1048 Fax 760-320-1470 RIVERSIDE 4065 County Circle Dr #104 Riverside, CA 92503 Phone 951-358-5172 Fax 951-358-5017

DES-31 (REV 10/18)